



Job Description

Job title: Veterinary Surgeon (Surgical Intern)

Reporting to: Hospital Director

Fixed term contract: 12 months

Overview

Kentdale Referrals is one of the UK's leading Specialist-led Orthopaedic, Spinal and Soft Tissue small animal referral centres.

Our vision is to deliver excellence in patient care, care of our clients and referring vets, care of our team and care of our environment.

Our mission is to be committed to our patients, clients and referring vets by continually developing our clinical services and to deliver on our commitment to excellence in everything we do.

To be committed to continual personal growth and development of our associates and teams and become the 'Employer of Choice' in our area.

To ensure our hospital and equipment reflect the quality of our brand, to be the regional Specialist-led referral brand of choice and to strive to achieve the highest level of recognition for clinical excellence.

To sustainably grow our referral base and the number of services used by each referring practice and to support growth of case numbers with appropriate resource.

To continually improve in efficiency and productivity.

The Small Animal Surgical Internship

Our internship has two key components:

- 1: Working alongside Specialists and a surgery resident at Kentdale Referrals
- 2: Assistance with out-of-hours night or weekend duties.

In addition, interns will have the opportunity to be involved in a research project leading to publication of a paper in a peer reviewed journal. They will have access to a comprehensive library and on-line journals and there will be daily case-related tuition from Specialists and residents in addition to more structured CPD.

Key skills and qualifications

- MRCVS with a minimum of two years post graduate experience in either small animal or mixed practice, at least some of which should have been spent in the UK
- A professional approach and appearance are expected at all times, including out-of-hours duties

- Excellent interpersonal skills and a positive friendly attitude are essential for effective teamwork within the practice, together with the ability to make decisions and communicate clearly and effectively with colleagues at all levels
- Excellent client communication skills are essential for this role
- Clear explanations of treatments and costs are vital to prevent misunderstandings and client dissatisfaction
- A commitment to practising the highest standard of Veterinary medicine, adhering to the RCVS code of ethics at all times.

Key clinical and administrative tasks

- Provide support for our clinical services as required, such support will include but not be limited to: assisting with consultations; assisting with patient handling; coordination of patient throughput; sample collection/analysis and handling; setting up and maintenance of intravenous lines; induction and monitoring of anaesthesia; obtaining imaging studies; care of in-patients, including those undergoing critical care; assisting with administrative tasks associated with patient care; admitting and discharging patients; communicating with referring veterinary surgeons. All these tasks to be performed in strict accordance with the instruction from relevant Veterinary surgeons and the Hospital Director.
- Comprehensive hand-over of patients
- When dealing with a client who is the owner of a pet being treated by another Kentdale clinician or when communicating with a Referring Veterinary Surgeon, ensure that you:
 - I. say or do nothing which conflicts with communications given to date or planned by the clinician with primary responsibility for the case
 - II. say or do nothing which undermines the position of the referring veterinary surgeon
 - III. liaise with the clinician in charge of the case (or a colleague from the relevant discipline) if necessary
- Maintain client/patient/surgical/medical records and make certain all necessary information is kept up to date through established protocols
- Attend CPD and training opportunities in agreement with the Hospital Director
- Read, understand, and implement the Hospital's current clinical, operational, safety and commercial policies
- Read and understand the Staff Handbook, ask for clarification if necessary
- Do nothing which might prejudice the good name of the Hospital in the eyes of the public or the veterinary profession
- Read, acknowledge, and act upon all internal communication and information.

Uniform

The uniform provided by the practice (consulting tops, theatre scrubs, surgical clogs) should be worn during consultations and surgery. Sensible clean and, where appropriate, polished shoes must be worn (not trainers) and hair of shoulder length or longer must be tied back, with long fringes pinned neatly off the forehead. A smart professional appearance is expected at all times. The wearing of denim jeans during working hours is not permitted. A 'bare below elbows' policy is in place for all clinical staff during working hours.

Salary: A competitive salary will be paid.